

Home Visiting Update

Commission on Infant Mortality

September 16, 2020

Alicia Leatherman, Program Administrator

Early Childhood Home Visiting & Maternal and Infant Wellness Programs



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Overview

- ODH Home Visiting System Context
- Changes to ODH HV due to COVID
 - Face to Face vs. Telehealth Visits
 - Family Retention Supports
- ODH Data Review
 - Participation
 - Provider and Family Feedback
- Cross Agency Collaboration
 - Face to Face Guidance
 - Sister Agency Sharing





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Helping First-Time Parents Succeed®



Ohio's Black Infant Vitality Program

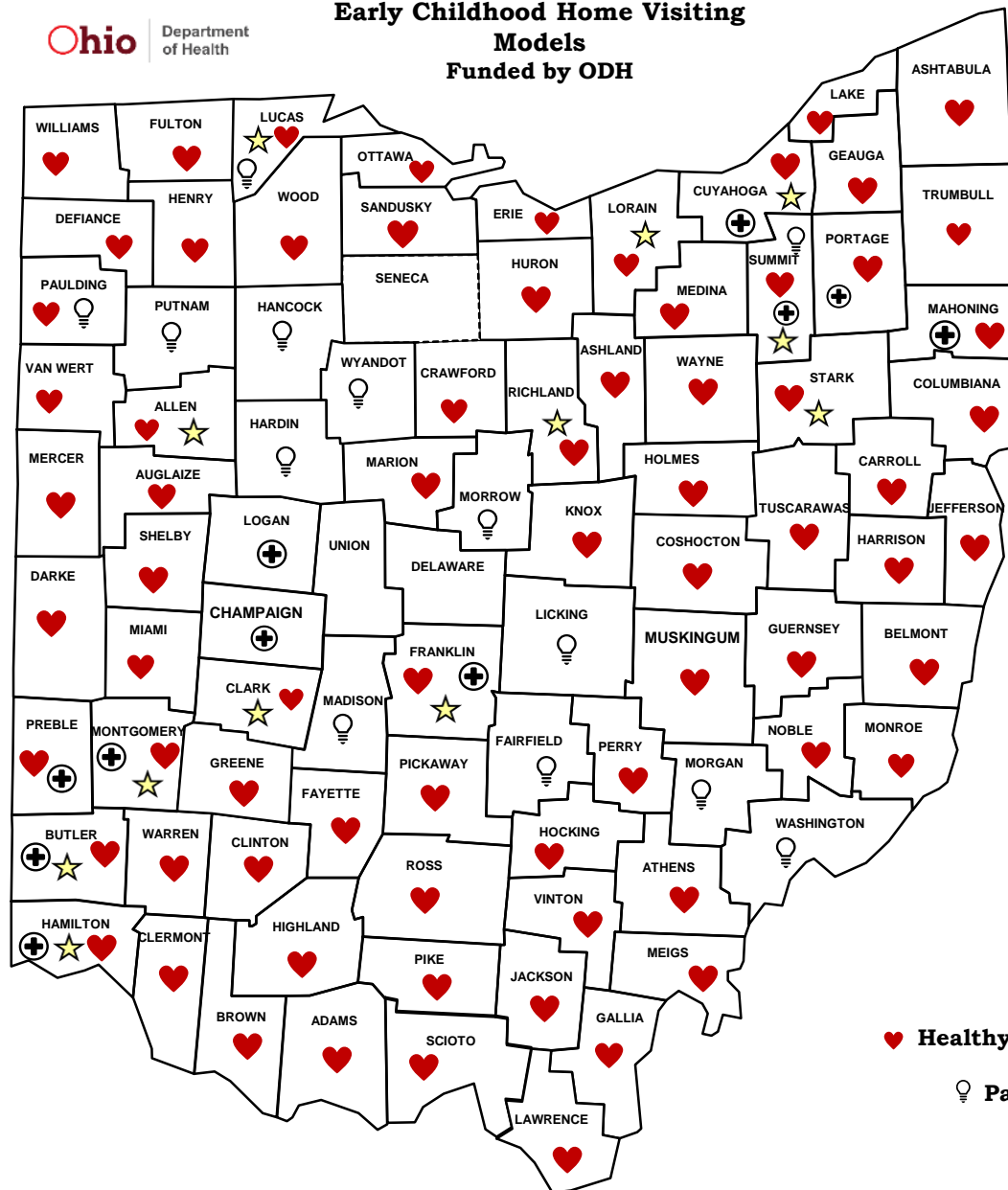
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Early Childhood Home Visiting Models Funded by ODH



★ Moms & Babies First

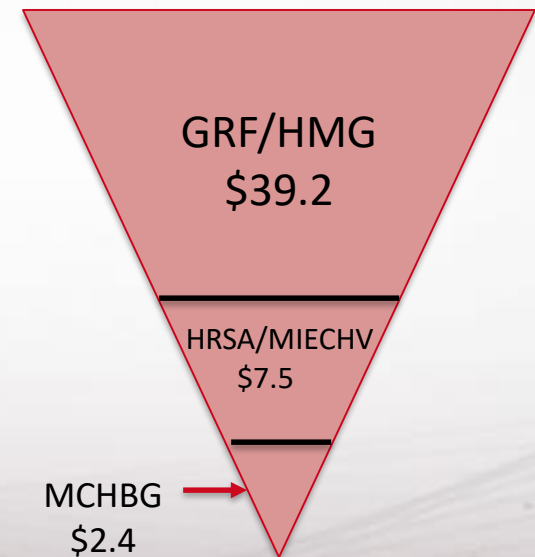
⊕ Nurse Family Partnership

♥ Healthy Families America

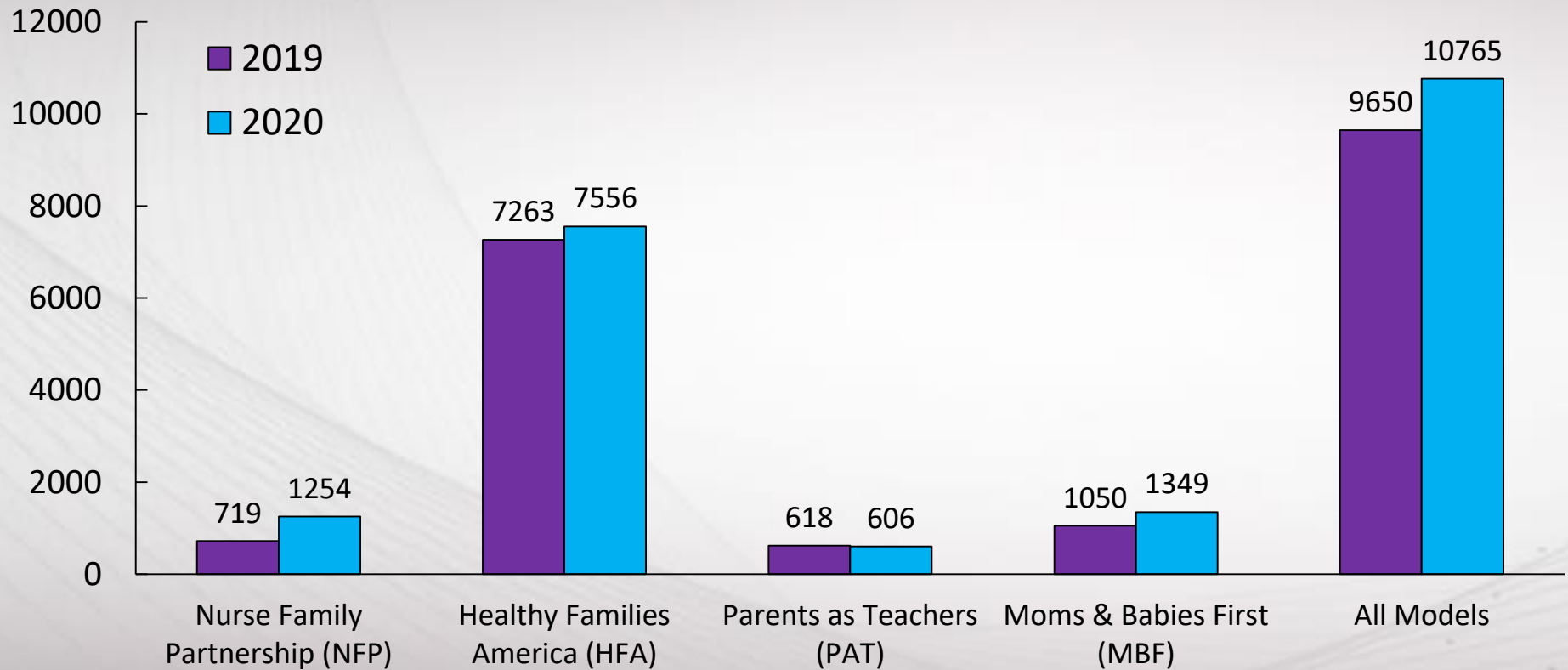
💡 Parents As Teachers

ODH Biennial Funding for EBHV

- Additional GRF funding for Ohio families served by Ohio Department of Health
 - SFY 19=\$19,980,226 (baseline)
 - SFY20= \$30,289,149
 - FY21= \$39,292,281

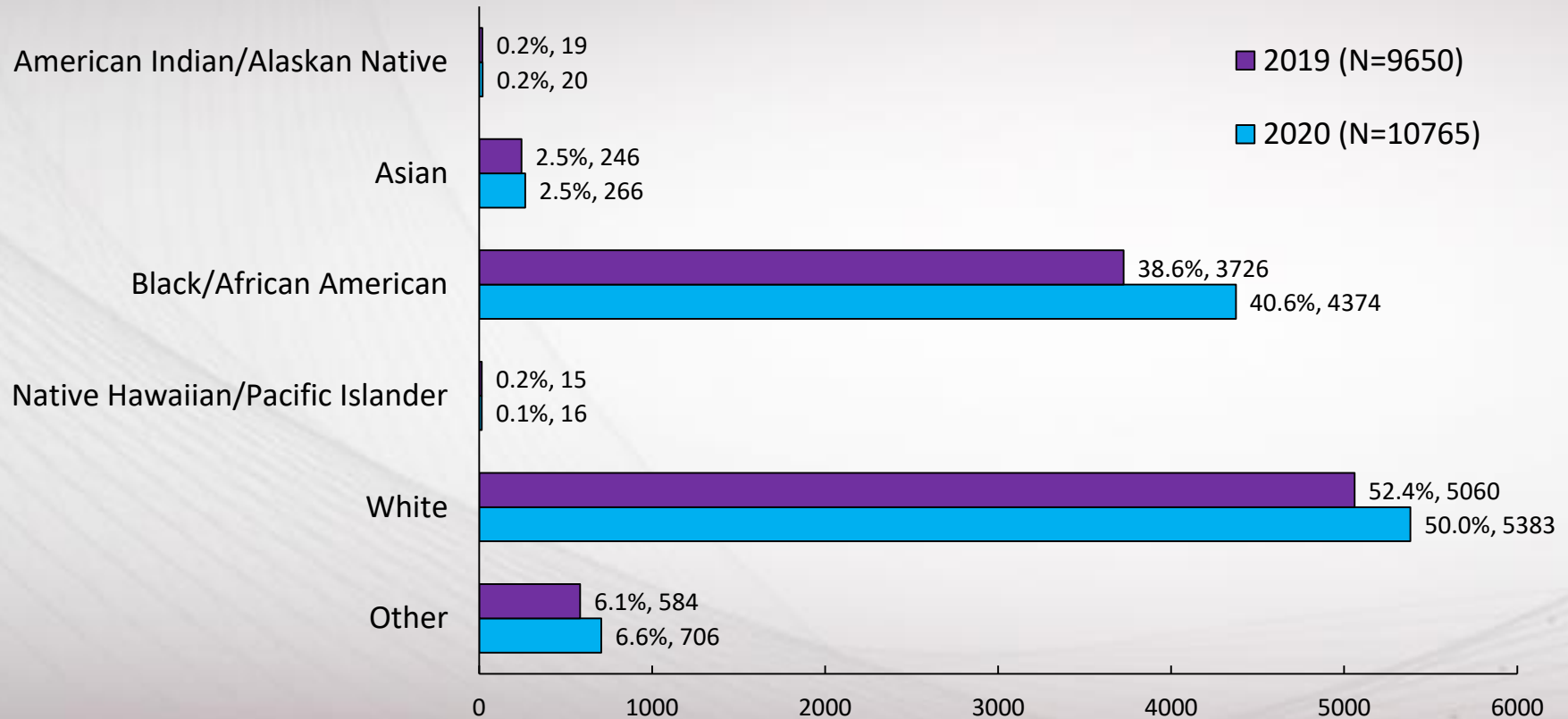


Enrollment by Model



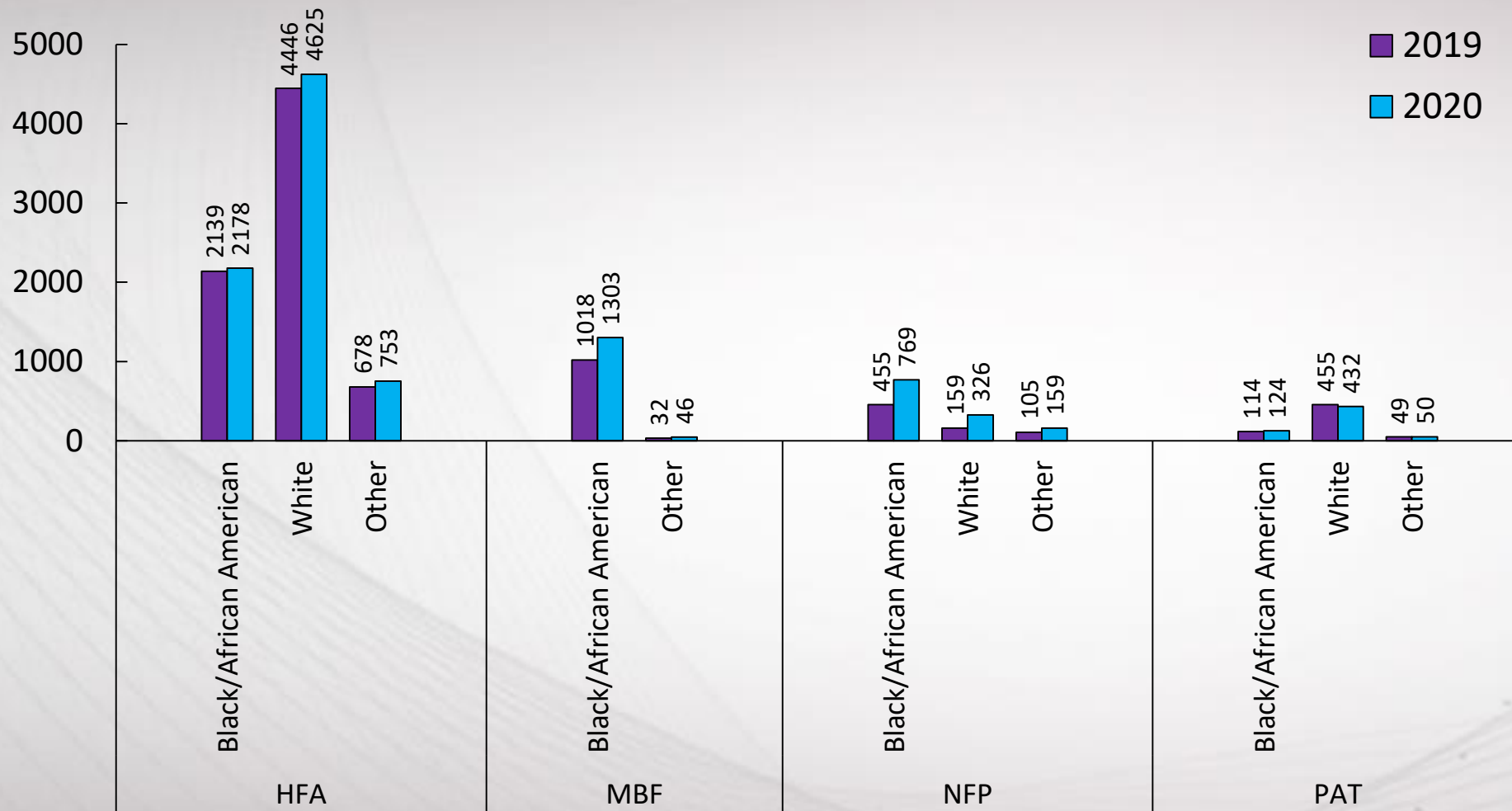
†For families that exited in SFY19 or SFY20

Enrollment by Caregiver Race



Note: "Other" includes caregivers who identified as more than one race or declined to answer.

Enrollment by Model and Caregiver Race



Note: "Other" includes caregivers who identified as American Indian/Native Alaskan, Asian, Native Hawaiian/Pacific Islander, more than one race, or declined to answer.

Changes to Home Visiting Due to COVID



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Face to Face Visits

- 3/12-ODH transitioned to telehealth visits from exclusive face to face visits for Early Childhood Home Visiting and Children with Medical Handicaps (CMH) programs
- Letter shared with state partners to modify their policies
- ODH expanded reimbursement practices to allow for telehealth visits (video, phone, texting)
- Current guidance: Continue telehealth visits through October 31, 2020
- Collaborate with national models (NFP, HFA, PAT) to align state policies and monitoring

Family Retention Supports

- In April, ODH Provided Programs with funding to support families with:
 - Participating in telehealth visits with phone and data cards
 - Immediate needs-diapers and wipes
- In August, the list of approved items was expanded based on feedback from families and providers.
- During September, masks are being donated to families through the Minority Strike Force team.

Allowable Items Beginning in August

- Diapers and wipes
- Cleaning Supplies/COVID Prevention Products
(including hand sanitizers, toilet paper, disinfecting wipes, paper towels, thermometers, face masks for families)
- Safety Items
(baby gates, outlet covers, cabinet locks)
- Instructional Aids based on Curriculum and Topics
(developmental/educational materials)
- Telehealth tools to assist with parents' ability to participate fully with baby
(phone and text cards, phone tripod)

ODH Data Review

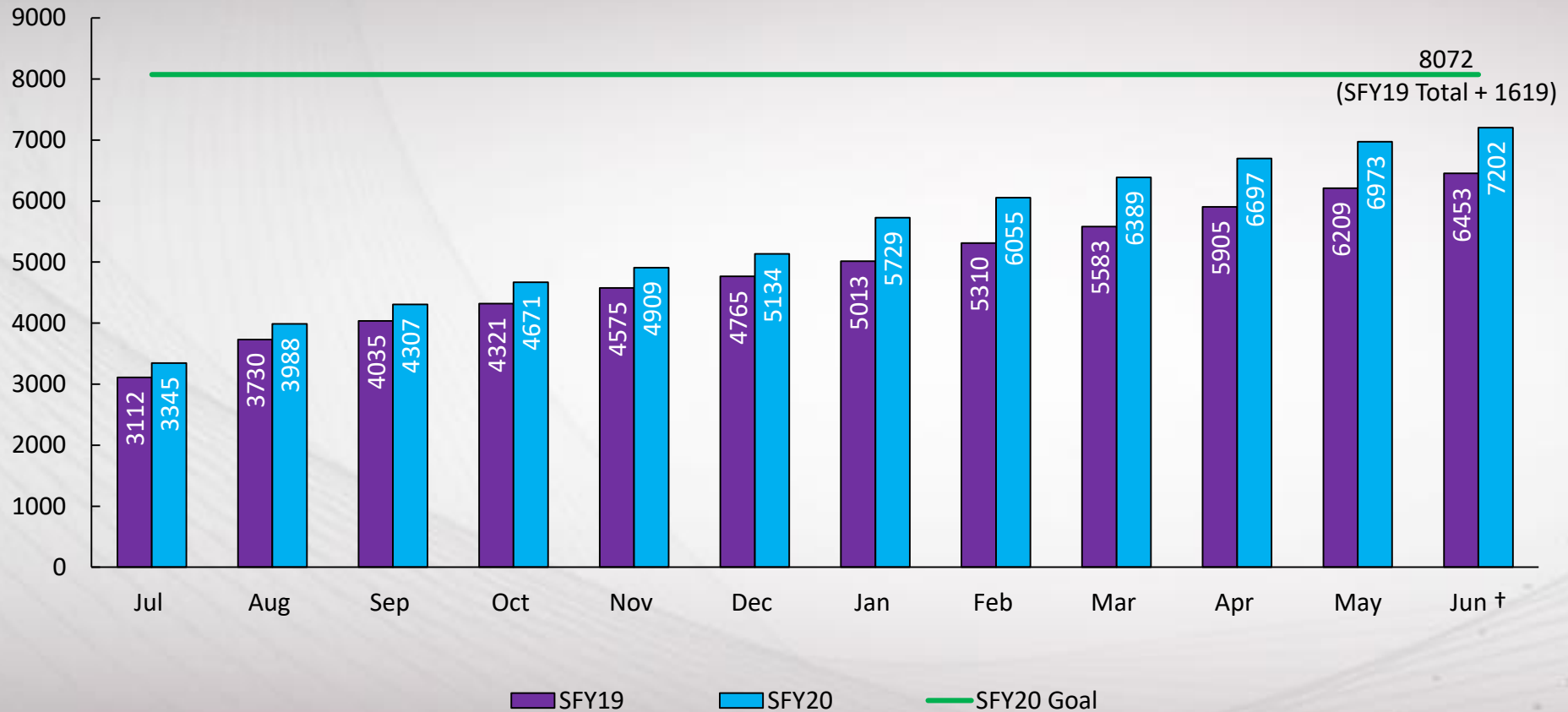


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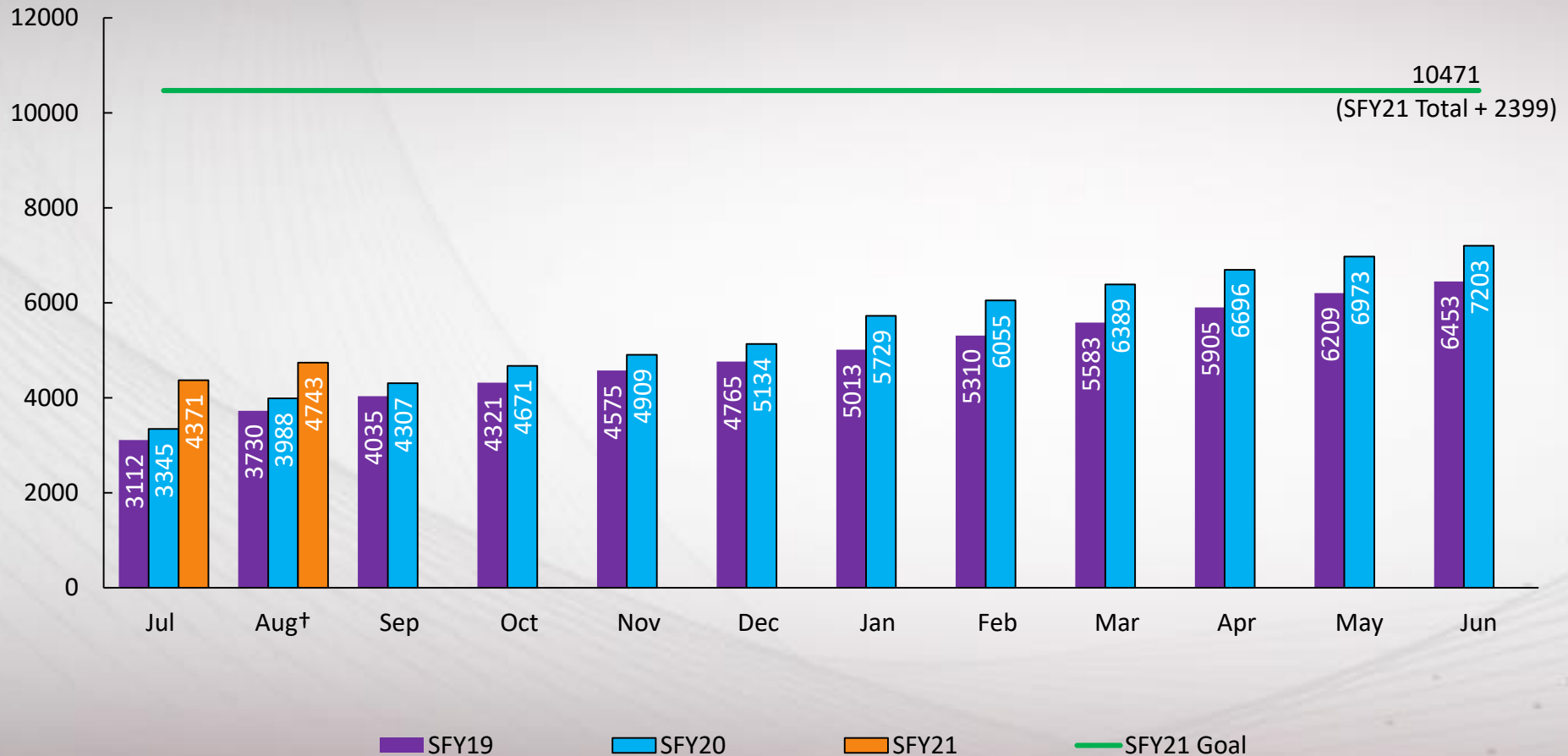
How Has COVID Impacted HV Services?

- Have home visiting services decreased or changed since the beginning of the pandemic?
- Are there differences, by race and/or by model, in participation levels?
- How do families and providers feel about telehealth visits?

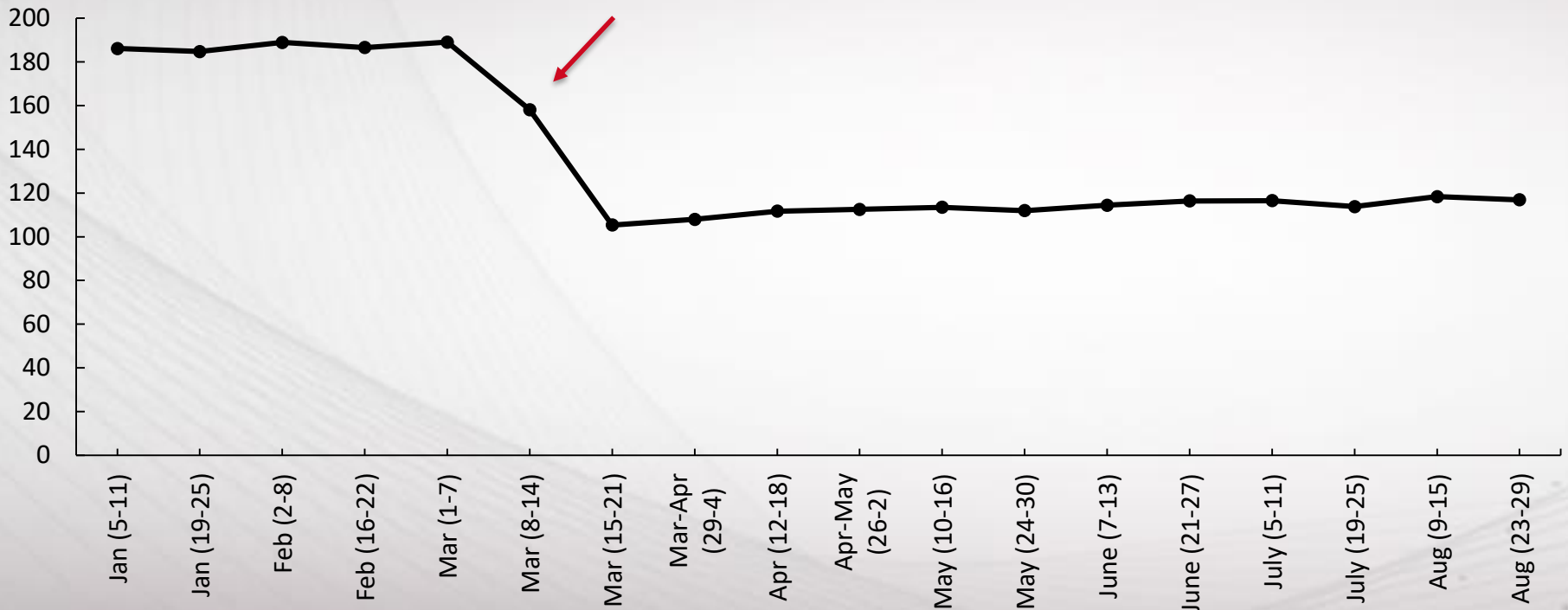
Cumulative HMGHV Enrollment – Monthly Totals



Cumulative HMGHV Enrollment – Monthly Totals



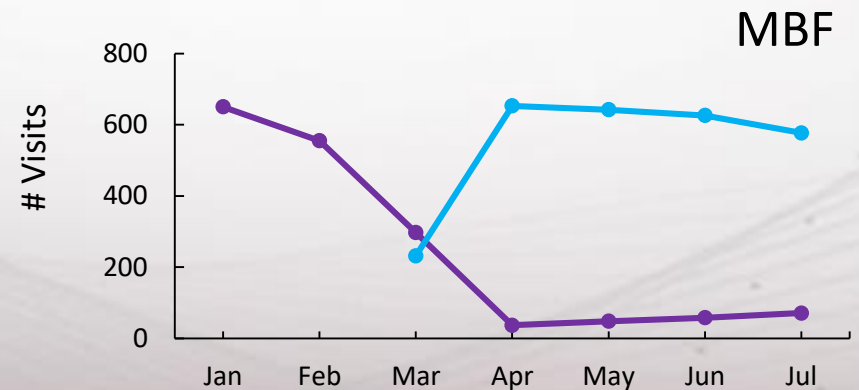
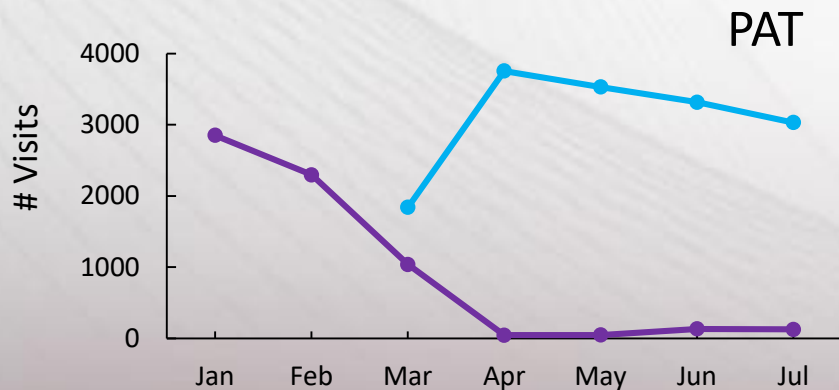
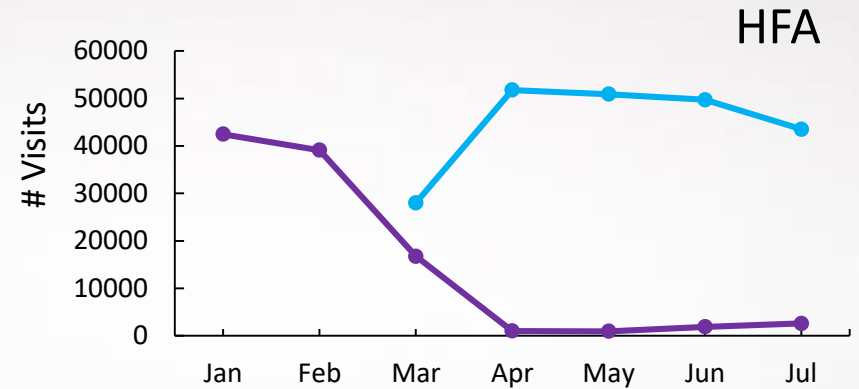
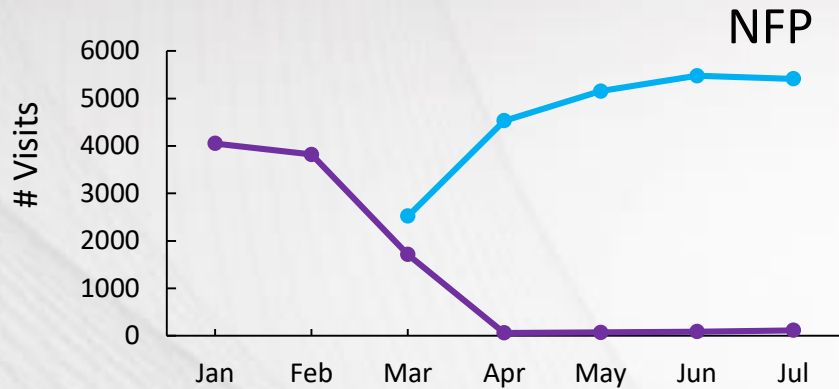
HMGHV Av. Minutes Billed Per Home Visit – Weekly Totals



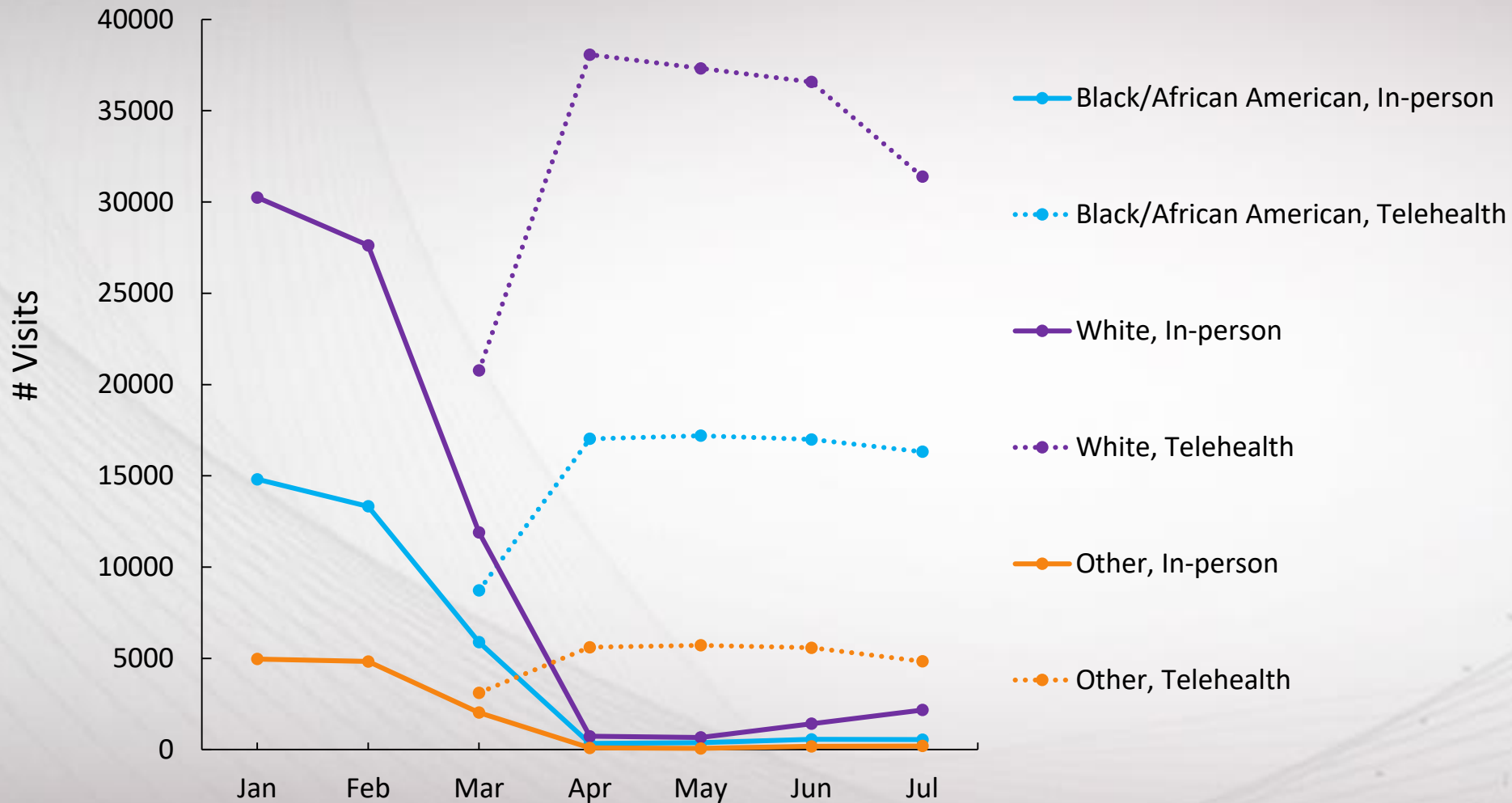
Visit Utilization By Model - 2020

—●— In-person visit

—●— Telehealth visit

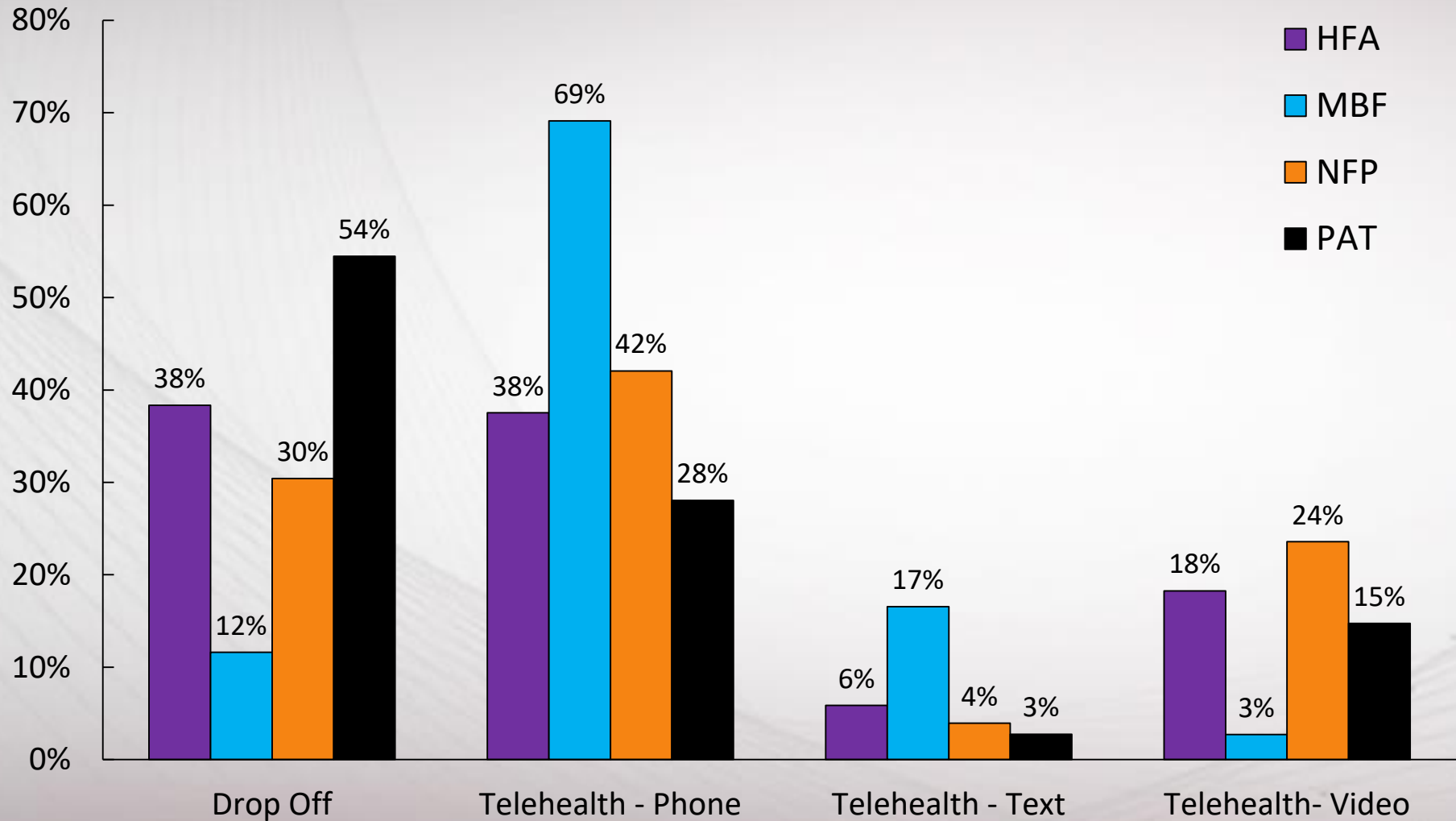


Visit Utilization By Caregiver Race - 2020

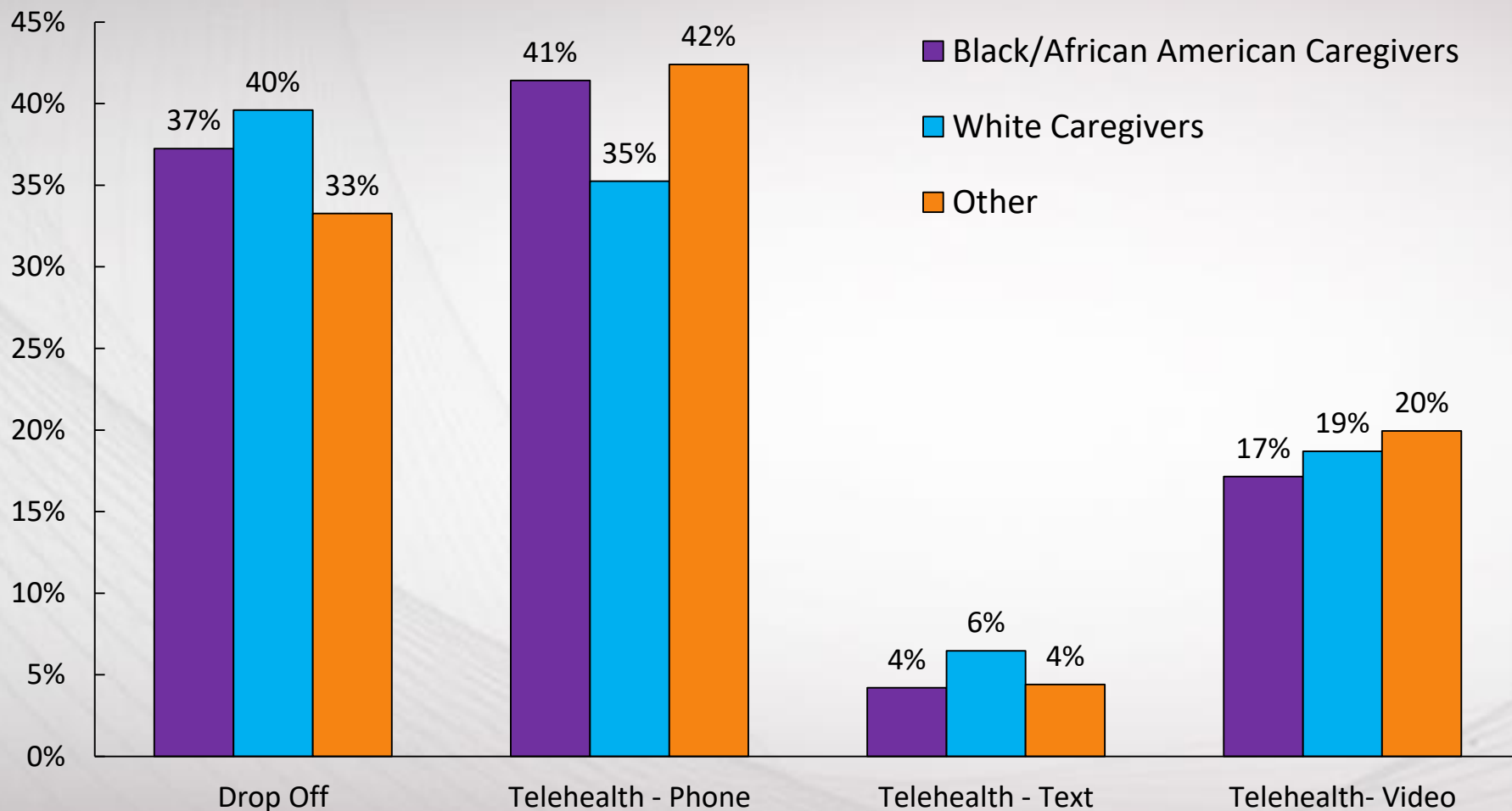


Note: "Other" includes caregivers who identified as American Indian/Native Alaskan, Asian, Native Hawaiian/Pacific Islander, more than one race, or declined to answer.

Telehealth Utilization By Model - 2020



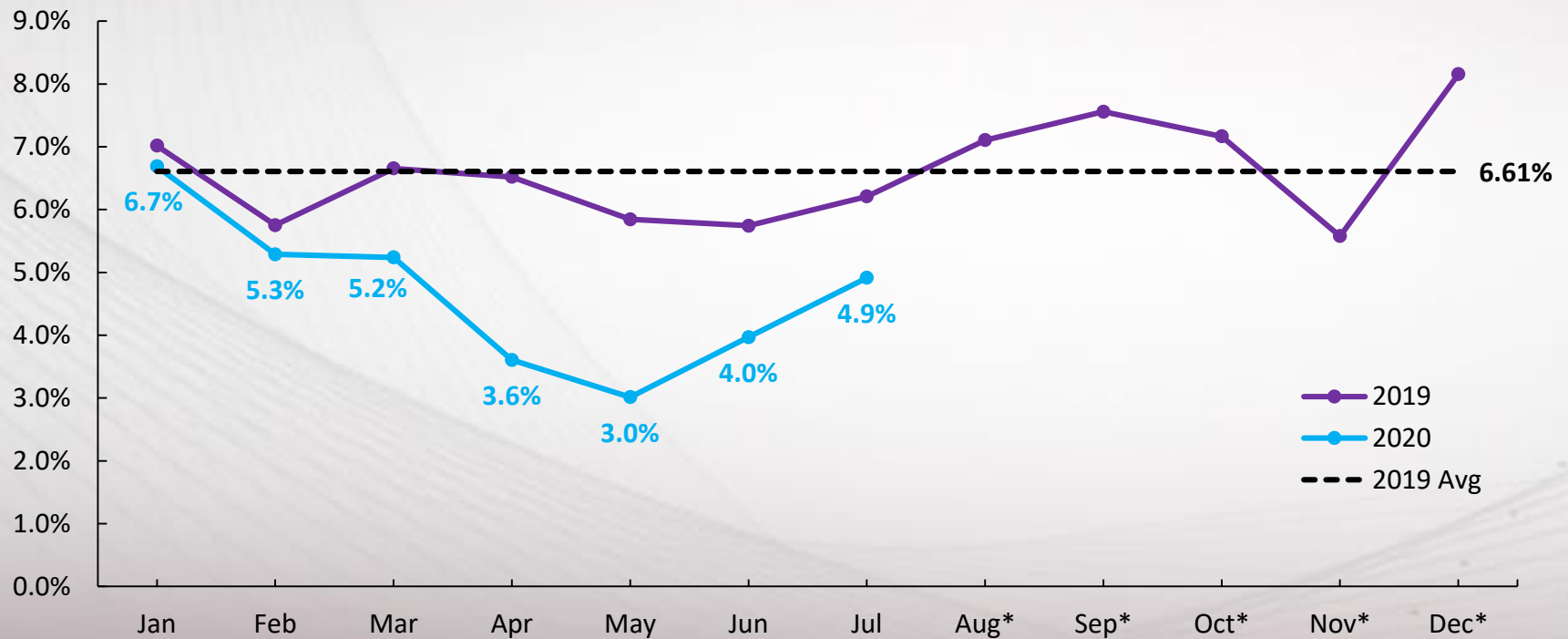
Telehealth Utilization By Caregiver Race - 2020



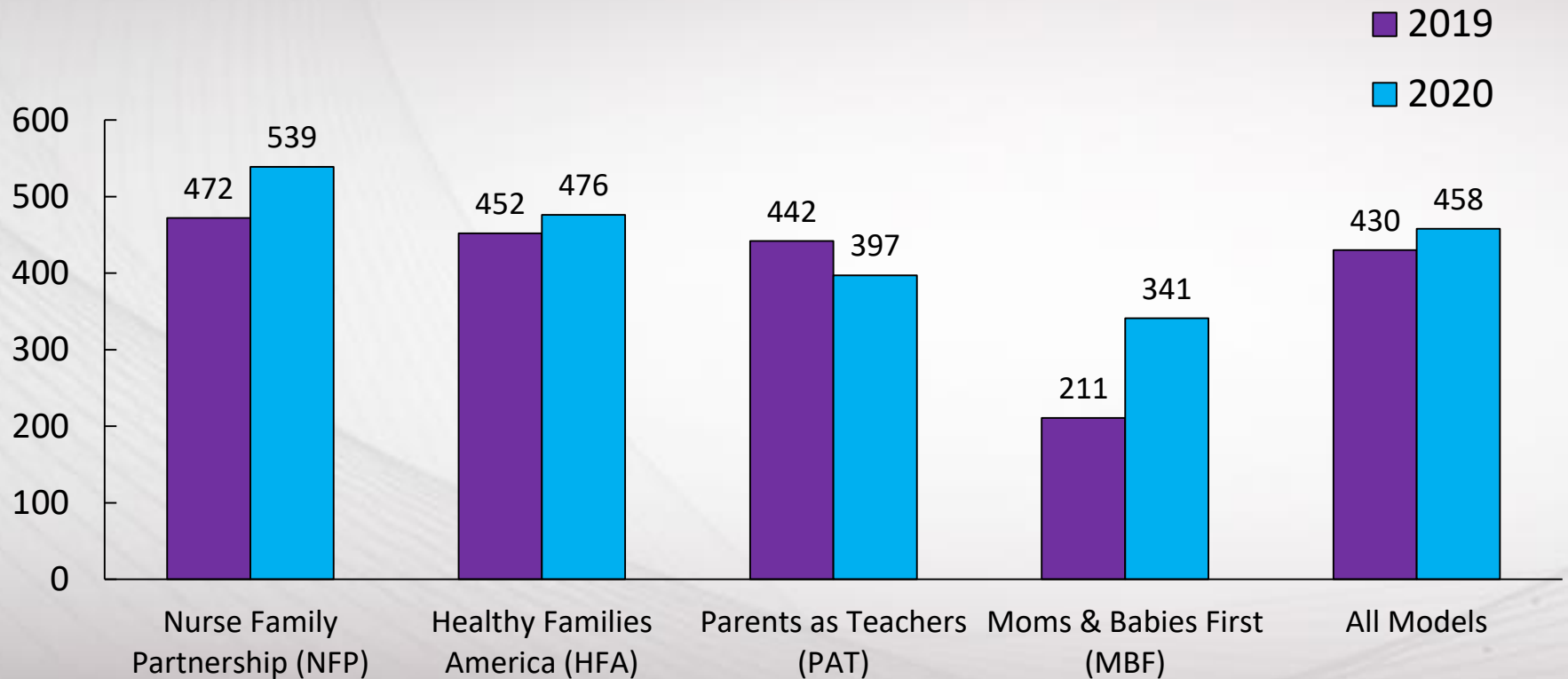
Note: "Other" includes caregivers who identified as American Indian/Native Alaskan, Asian, Native Hawaiian/Pacific Islander, more than one race, or declined to answer.

Retention

% Program Exits 2019 vs. 2020

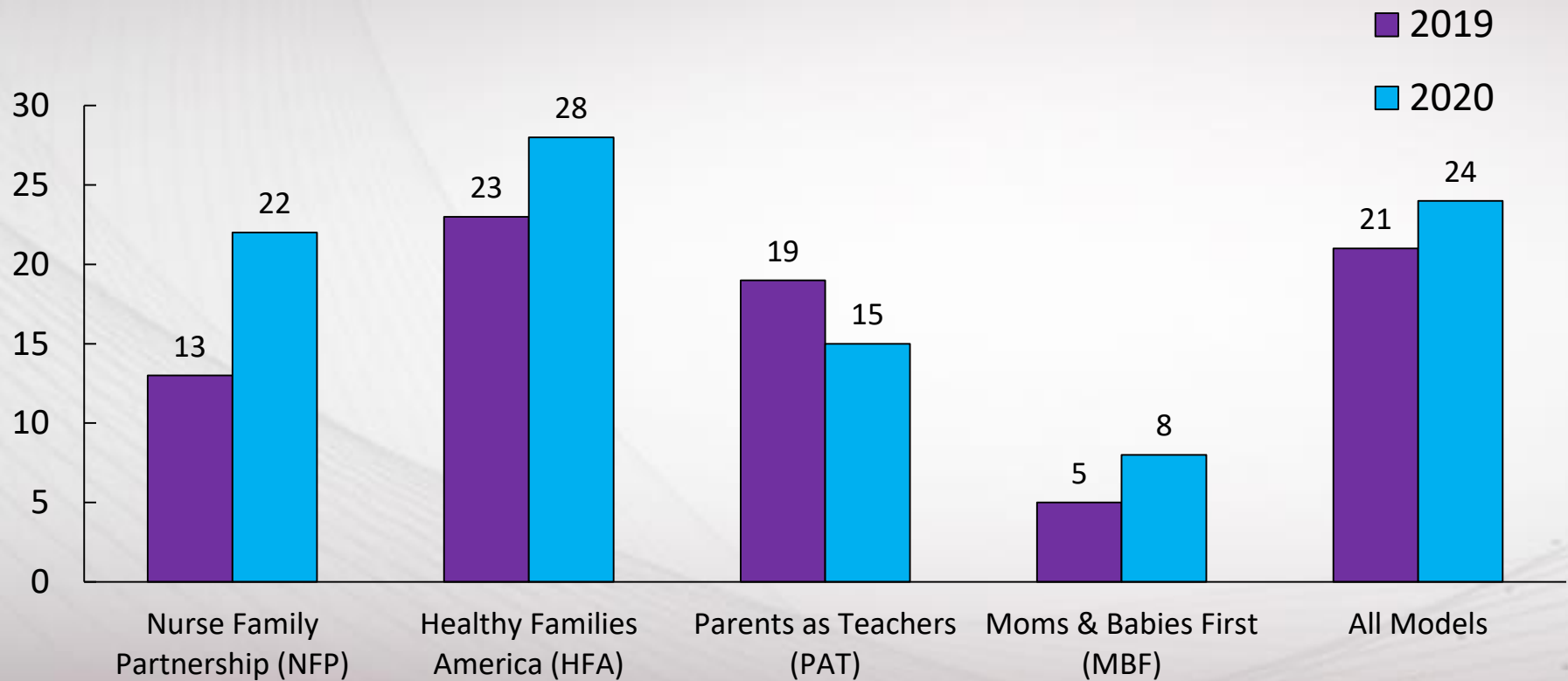


Average Length of Stay (Days)[†]



[†]For families that exited in SFY19 or SFY20

Average # of Visits During LOS[†]



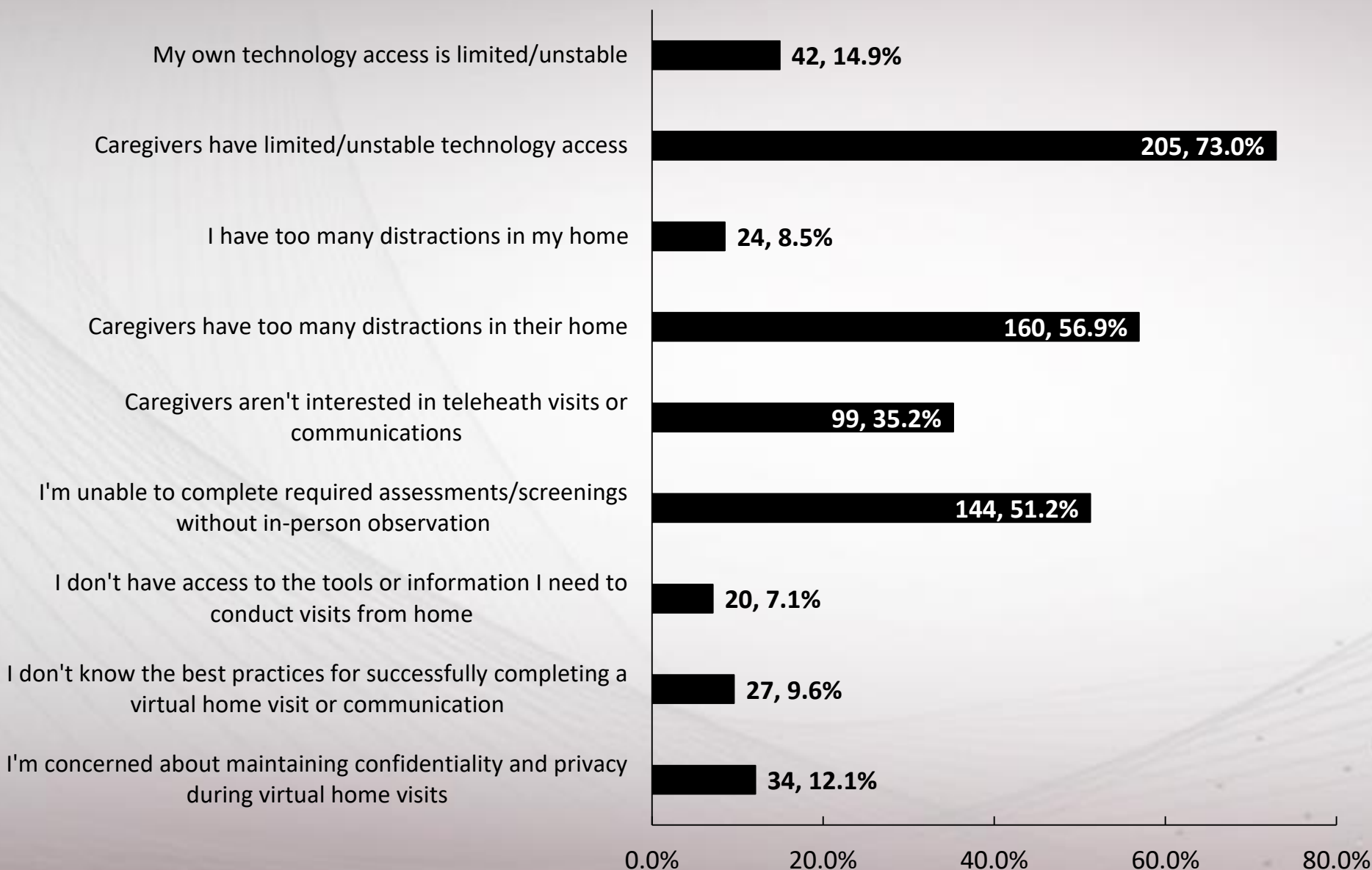
[†]For families that exited in SFY19 or SFY20

Feedback from Providers and Families

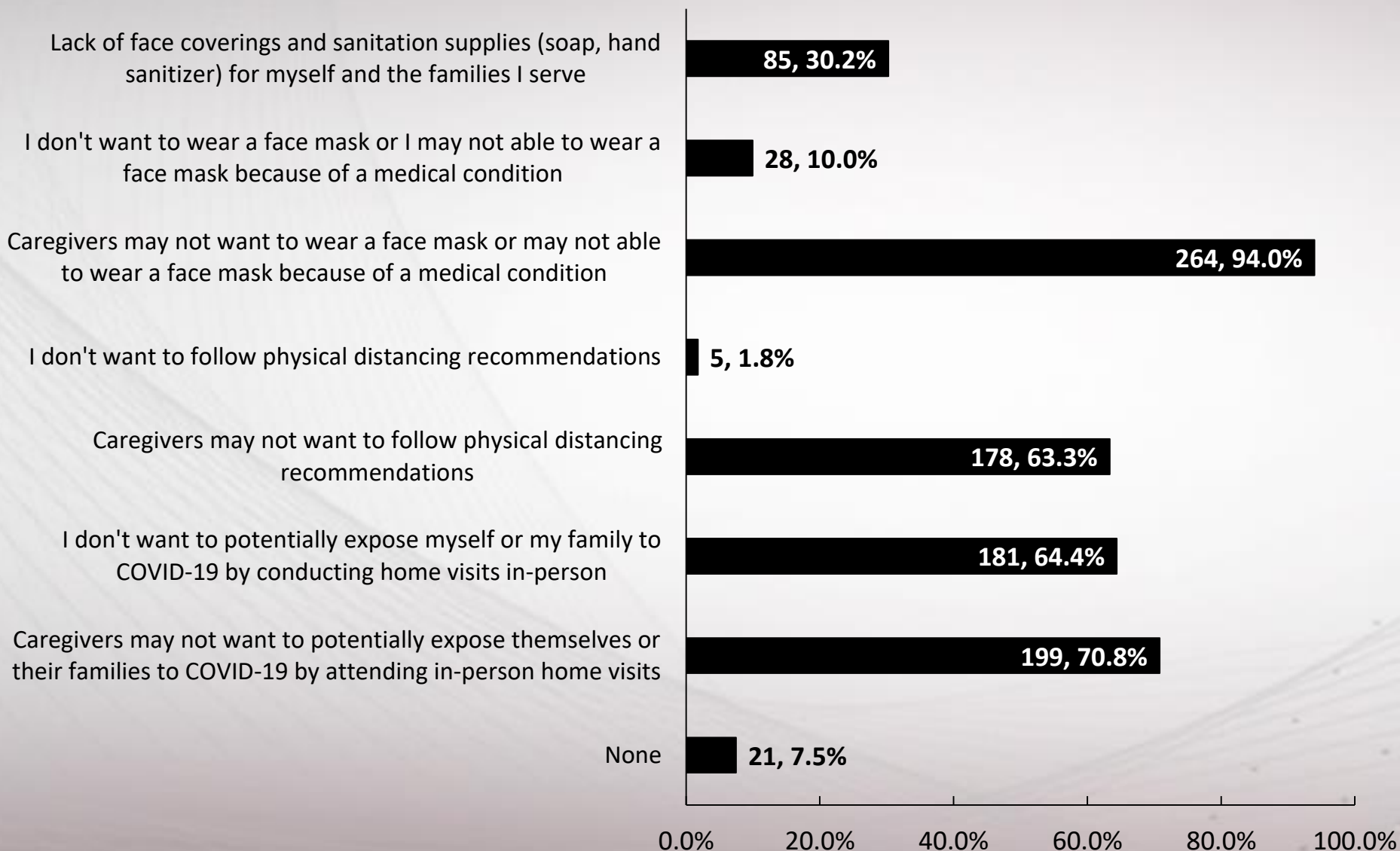
Provider Survey Background

- The survey was conducted online via SurveyMonkey in English.
- Survey responses were accepted from 7/21-7/31/2020
- 281 providers responded
- Providers serving caregivers in all 6 home visiting regions responded to the survey

What are the TOP THREE biggest challenges you currently face while using telehealth visits and other communications (phone calls, video calls, texts, and drop-offs)?

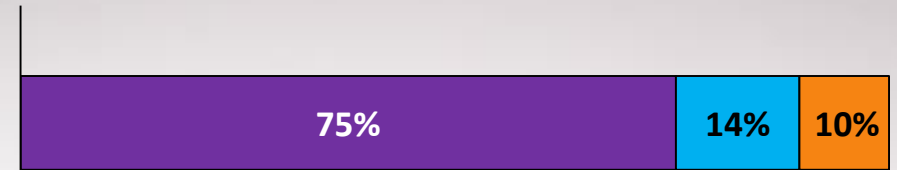


What barriers would prevent you from resuming in-person home visits in outdoor settings (outside of the home, in a park, etc.) following CDC social-distancing guidelines?

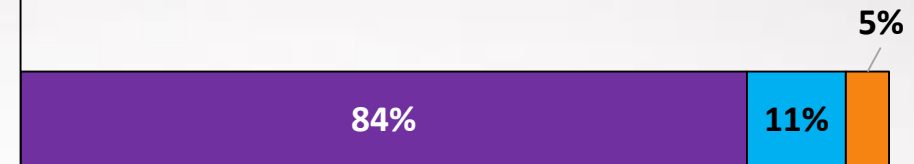


Provider Opinions on Telehealth vs. In-person Visits (N=281)

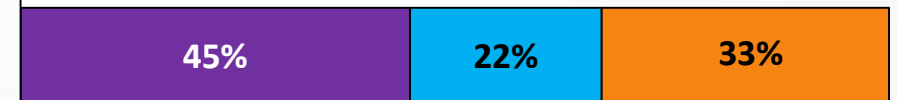
Telehealth visit options (phone and video calls) have allowed me to successfully fulfill model requirements.



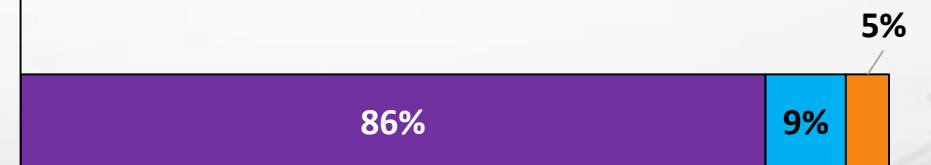
Telehealth visits and other communications (phone calls, video calls, texts, and drop-offs) have allowed me to successfully address the needs of the families I serve.



I feel safe resuming in-person home visits in outdoor settings (outside of the home, in a park, etc.) following CDC social-distancing guidelines.



Even after in-person visits resume, I would like to continue using telehealth visits (phone and video calls) to serve families.



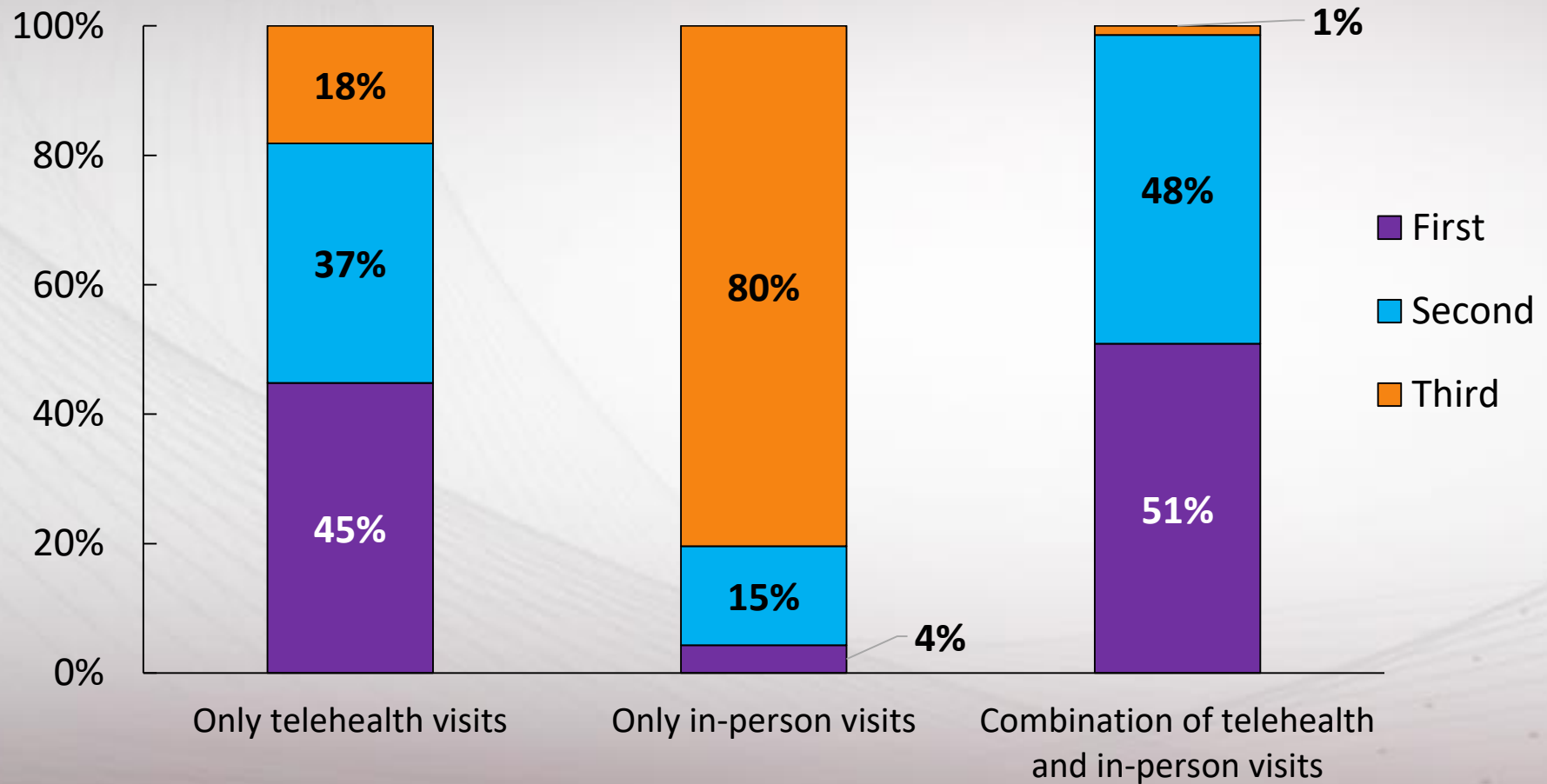
0% 20% 40% 60% 80% 100%

Strongly Agree or Agree

Neither agree nor disagree

Disagree or Strongly Disagree

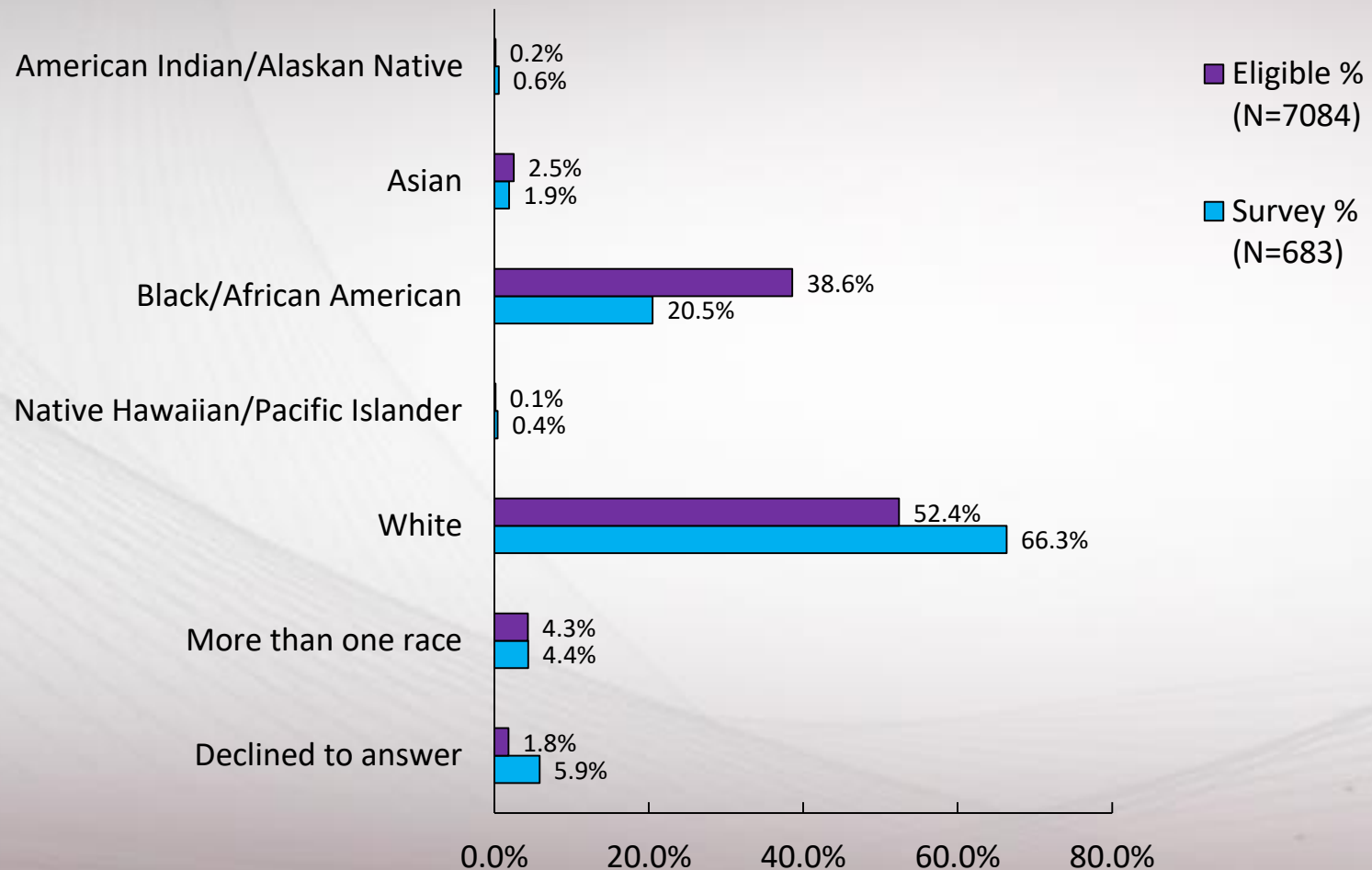
Provider Ranked Visit Preference



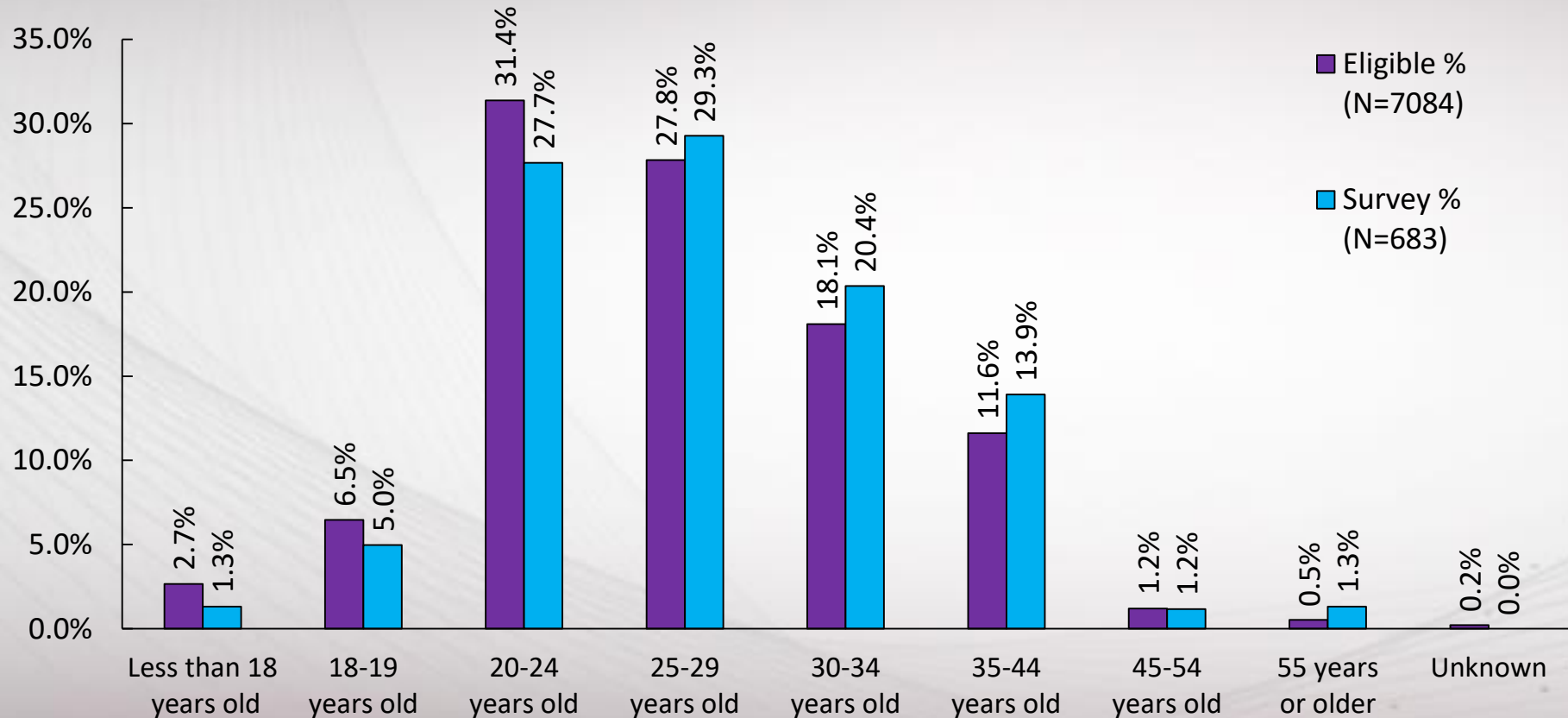
Family Survey Background

- The survey was conducted online via SurveyMonkey in English and Spanish. Paper versions of the survey were also distributed for caregivers who could not complete the survey online.
- Survey responses were accepted from 7/21-9/9/2020
- 683 caregivers responded (564 online, 119 paper)
- Caregivers residing in 55 counties, across all 6 home visiting regions responded to the survey

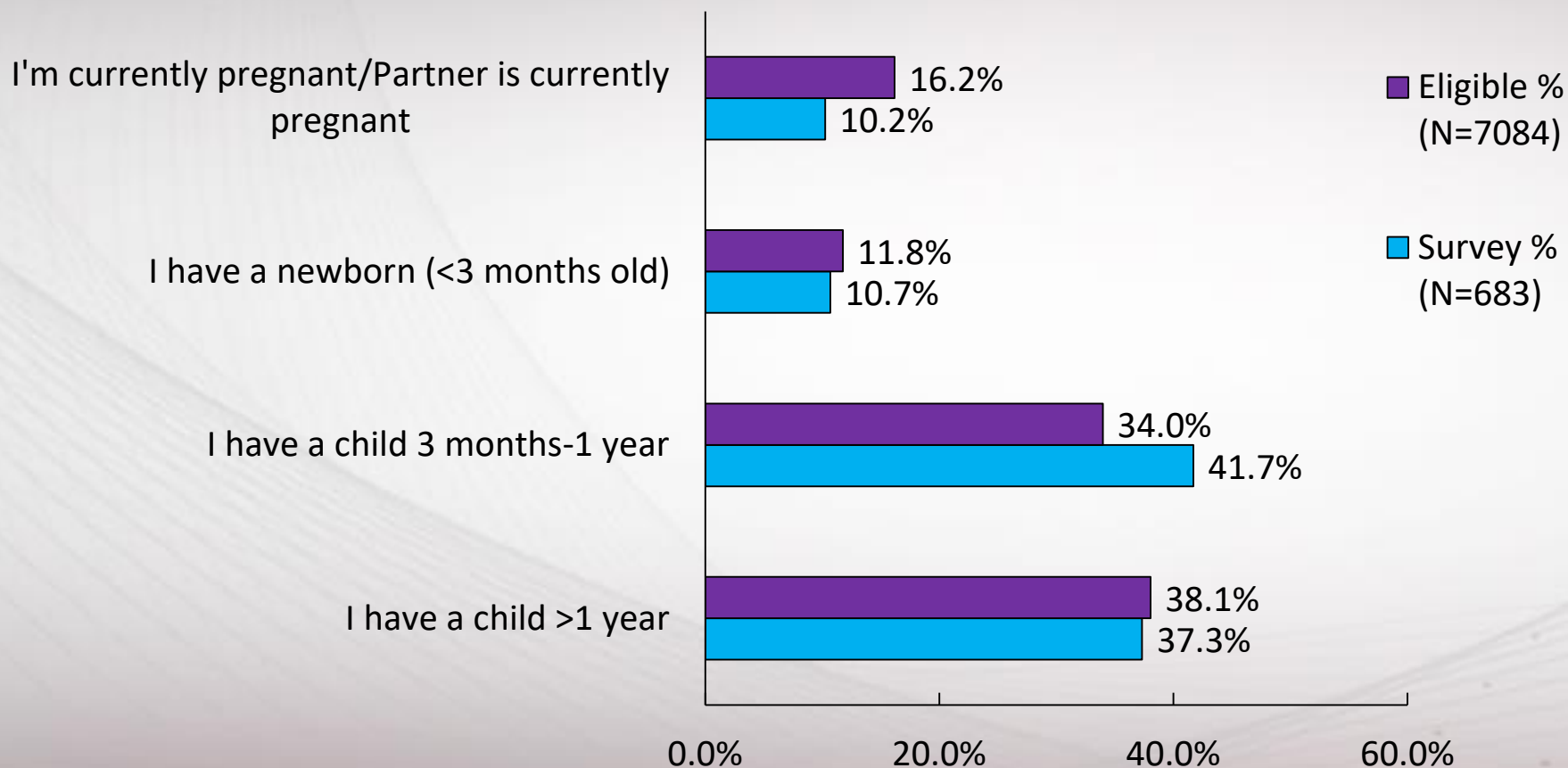
Survey Sample vs. Eligible Caregivers: Race



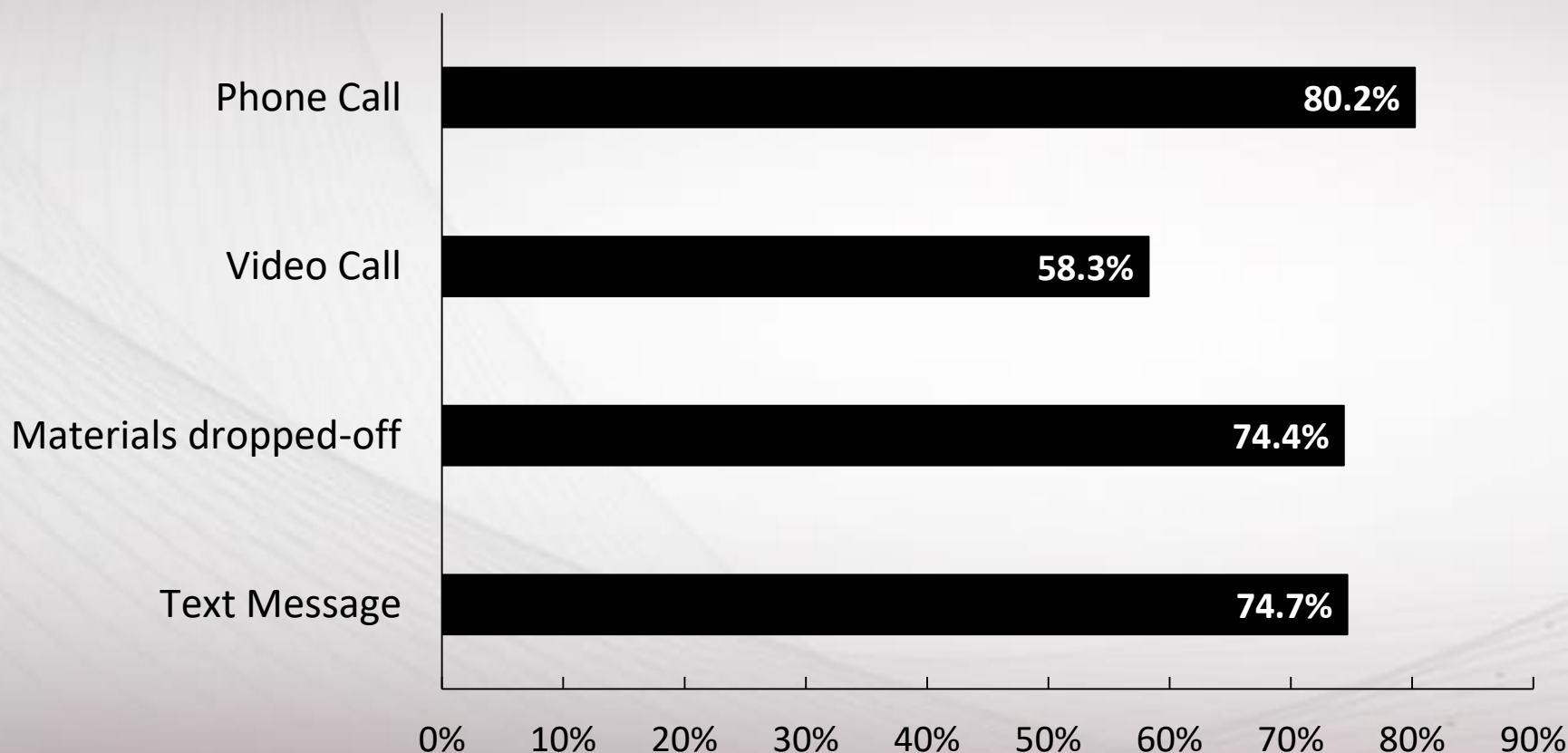
Survey Sample vs. Eligible Caregivers: Age



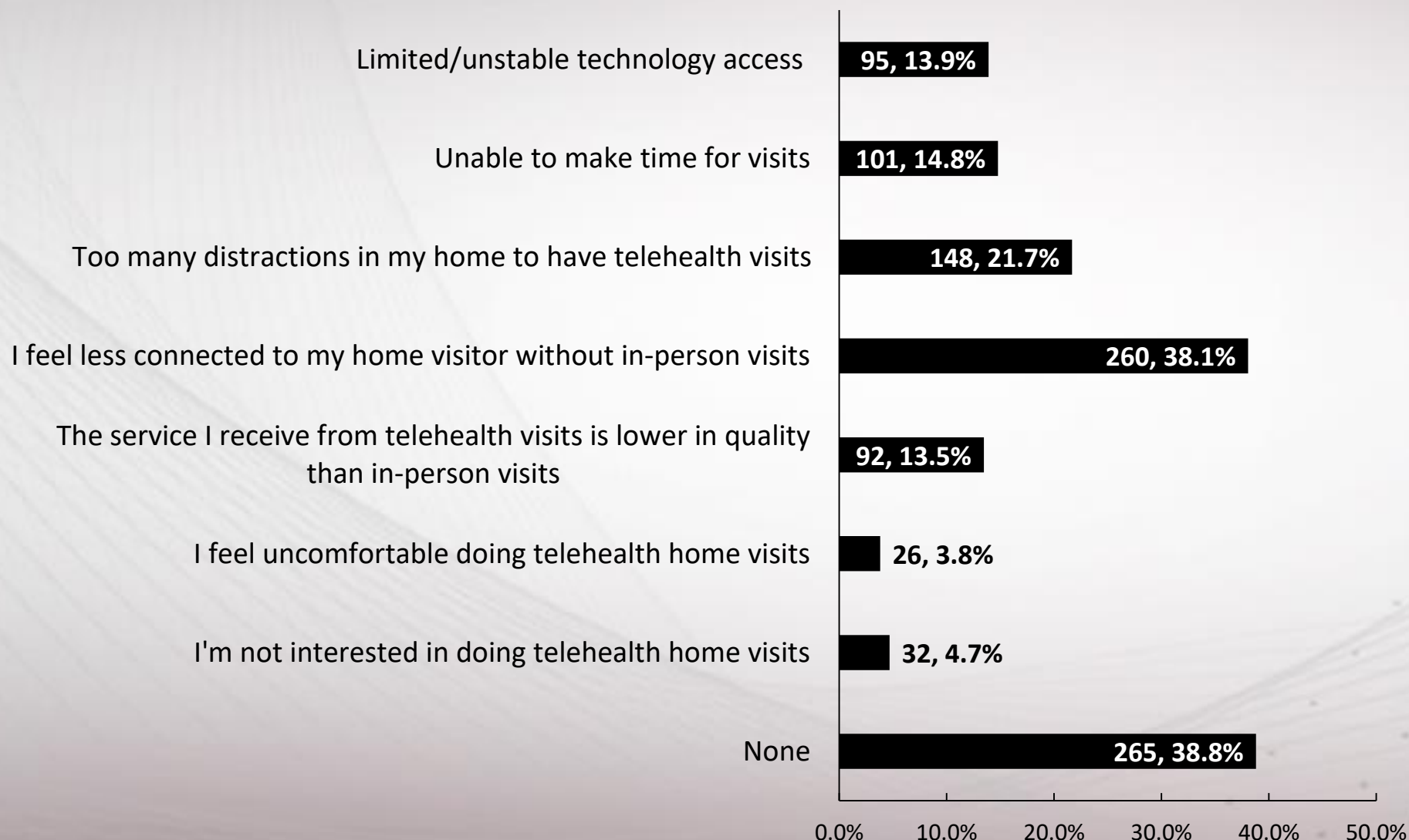
Survey Sample vs. Eligible Caregivers: Caregiver Type



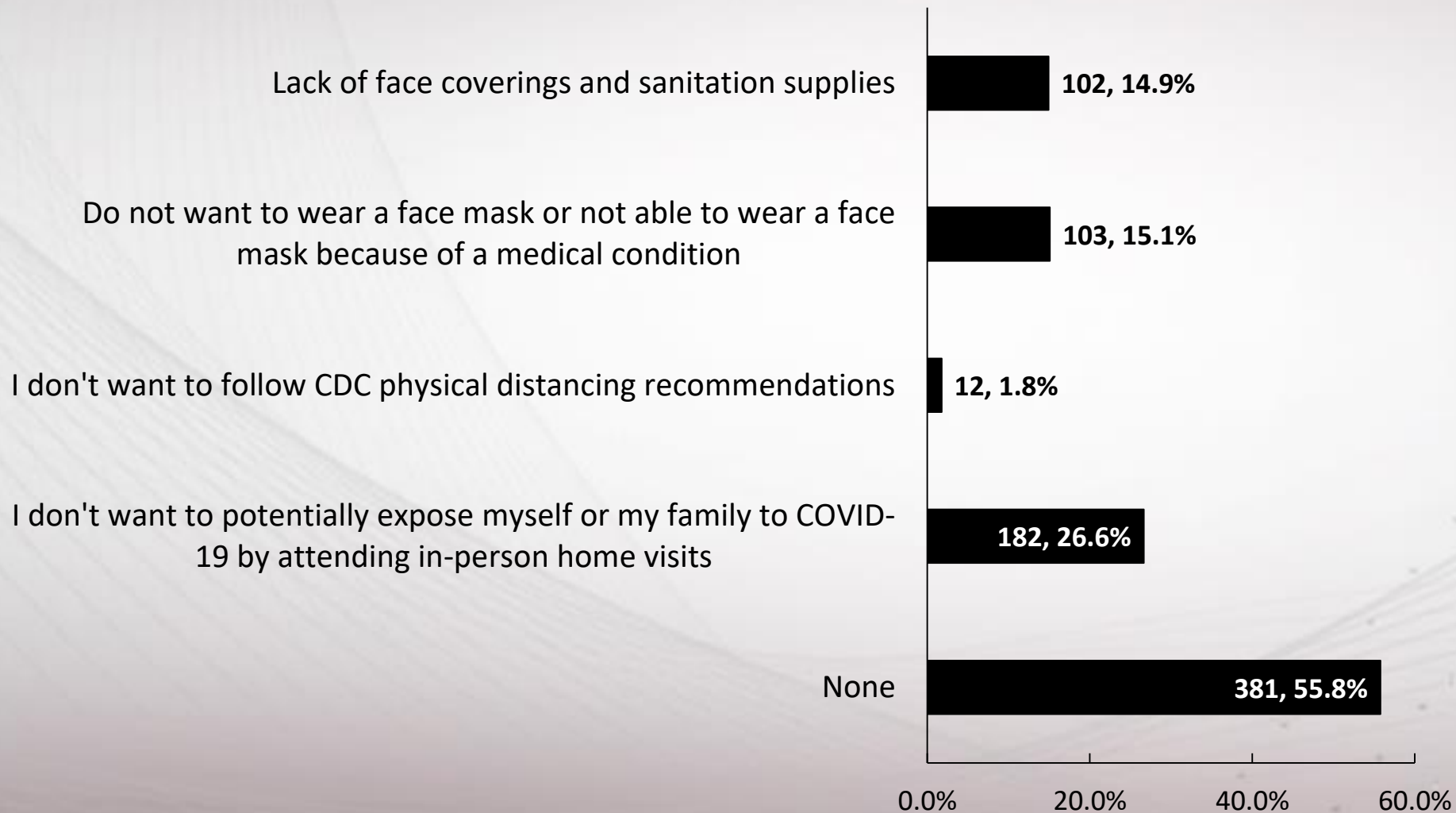
Telehealth Visits received by Type



What challenges have you experienced related to the switch from in-person to virtual home visits (phone and video calls) in March 2020?



What barriers would prevent you from resuming in-person home visits in outdoor settings (outside of the home, in a park, etc.) following CDC social-distancing guidelines?

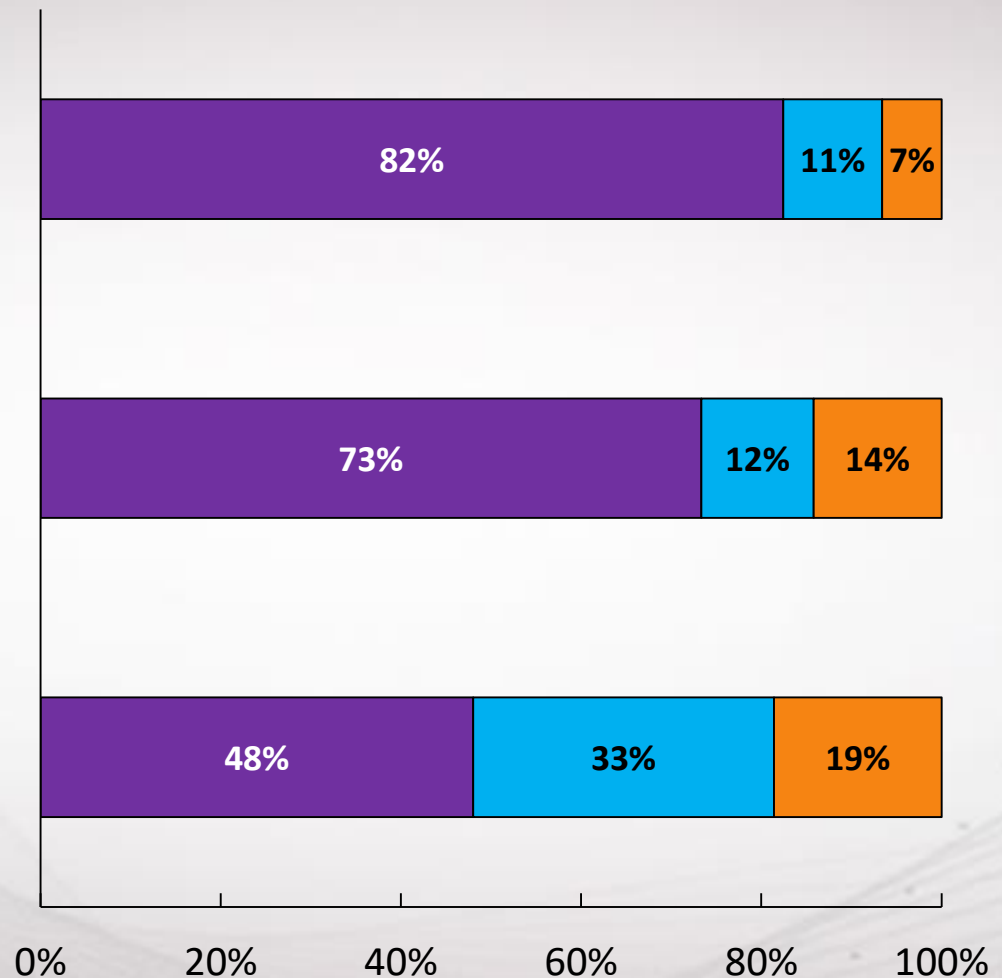


Caregiver Opinions on Telehealth vs. In-person Visits (N=683)

Telehealth visits and other communications (phone calls, video calls, texts, and drop-offs) meet my needs.

I feel safe resuming in-person home visits in outdoor settings (outside of the home, in a park, etc.) following CDC social-distancing guidelines.

Even after in-person visits resume, I would like to continue receiving telehealth visits (phone and video calls).

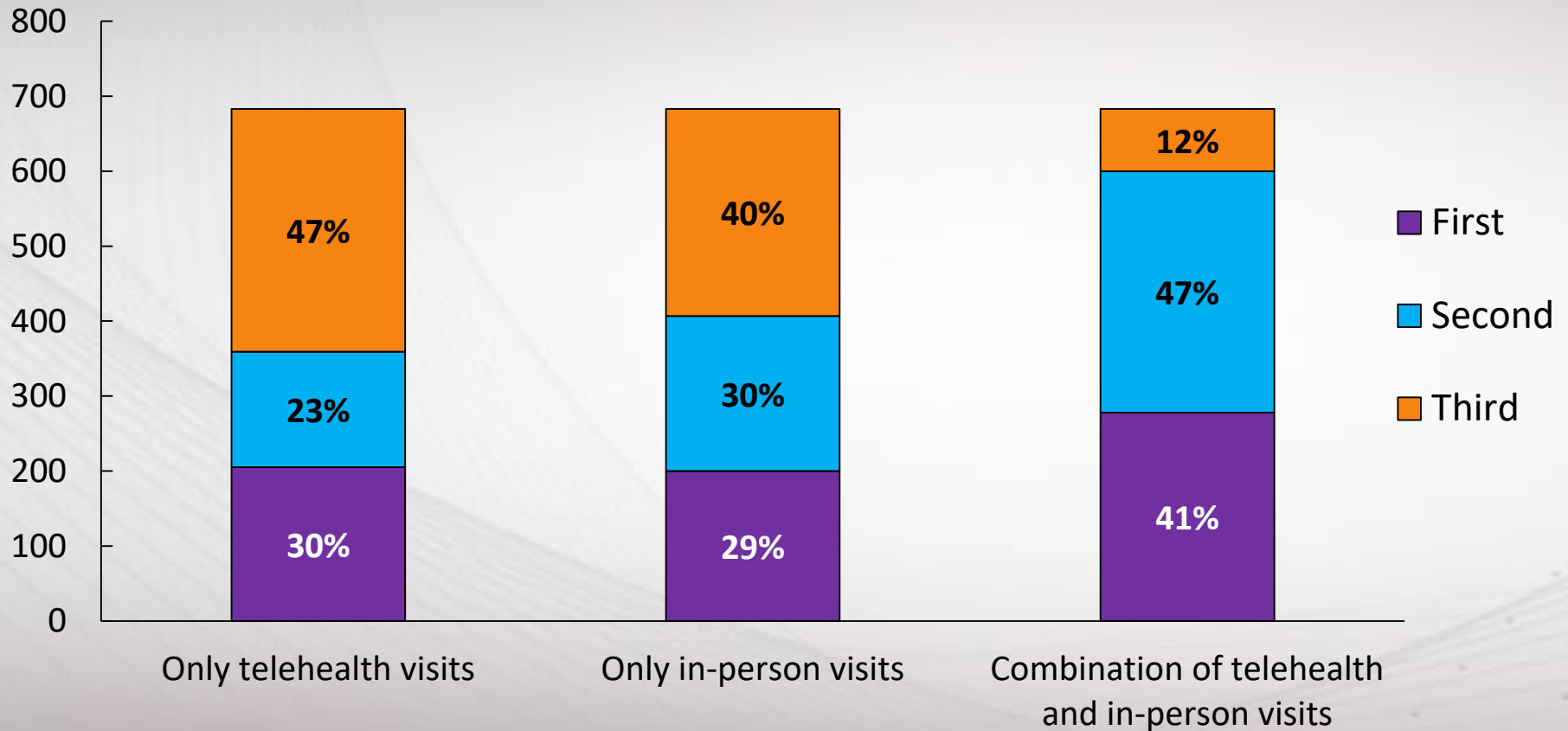


■ Strongly Agree or Agree

■ Neither agree nor disagree

■ Disagree or Strongly Disagree

Caregiver Ranked Visit Preference



Cross Agency Collaboration



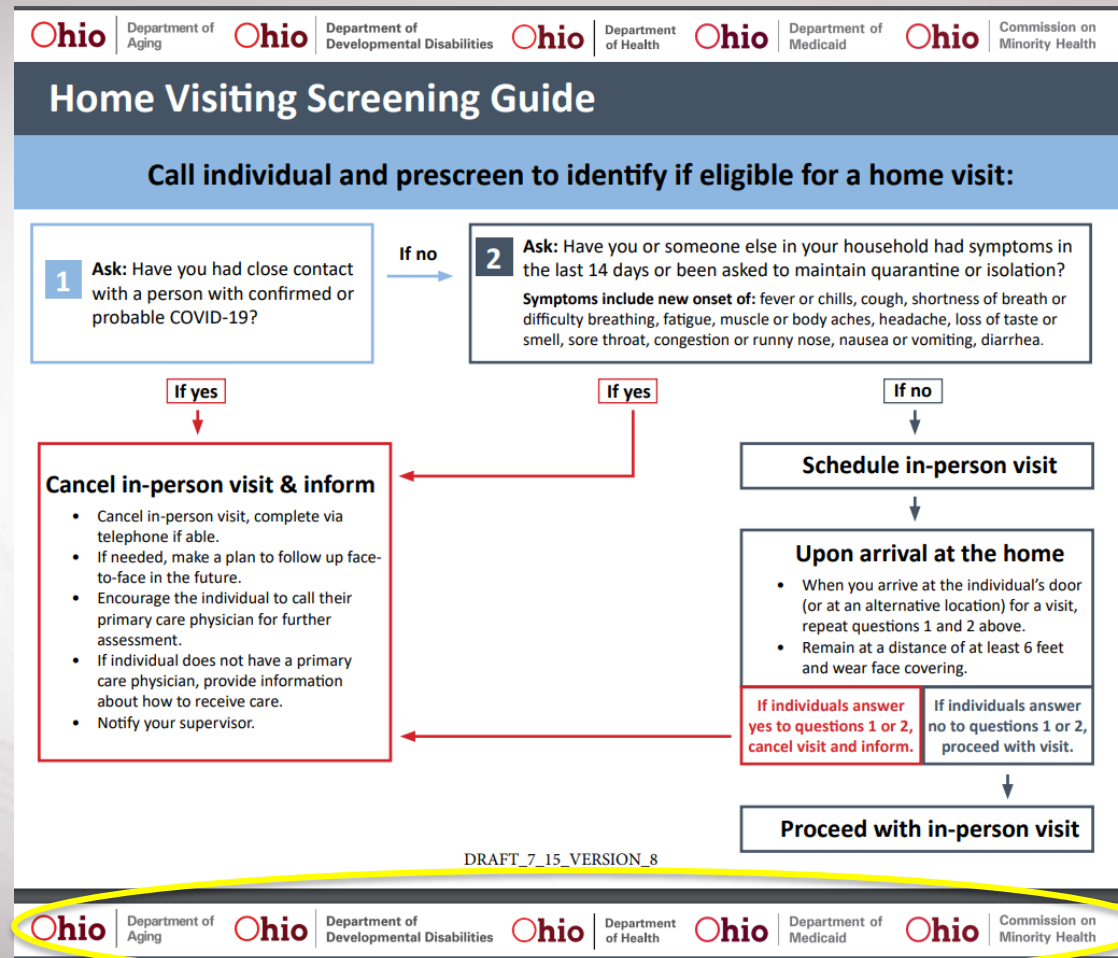
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Face to Face Guidance

- Over the summer, a Cross Agency Team came together to develop a guidance document and a screening guide for agencies delivering services in a participant's home:
 - Facial coverings
 - Handwashing
 - Cleaning
 - Encouraging outdoor home visits while the weather permits.

<https://odh.ohio.gov/wps/portal/gov/odh/know-our-programs/help-me-grow/professionals>

Screening Guide to Assist Home Visitors



Helpful Tips for Home Visitors

Tips for Home Visiting

Preparing and arriving for a visit

What to bring

- Bring only items necessary for the visit into the home.
- Avoid placing belongings on tabletops and counters that might have high levels of contamination.
- Store personal items securely in your vehicle prior to arriving at the location.

Arrival and greeting

- Put your face covering on after sanitizing hands and before leaving your vehicle.
- Greet families verbally.
- Avoid physical contact.
- If possible, maintain the recommended 6 foot distance between people.
- Consider if it is appropriate to complete the visit outside (on the porch, patio, etc).

Home visit kit

- Reusable plastic bag that seals.
- Hand soap, hand sanitizer.
- Paper towels (fold several into a reusable bag, do not take whole roll).
- Cleaning wipes.

Cleaning and sanitizing during and between visits

Washing hands

- Wash hands at kitchen sink for at least 20 seconds upon arrival, departure, and when contaminated.
- Use supplies brought in your "Home Visit Kit."
- Use hand sanitizer in situations when hand washing is unavailable or unreasonable.

Supplies

- Clean and sanitize the following items between home visits and/or as needed: cell phone, pen, name badge, clipboard, etc.

Ohio Commission on Minority Health

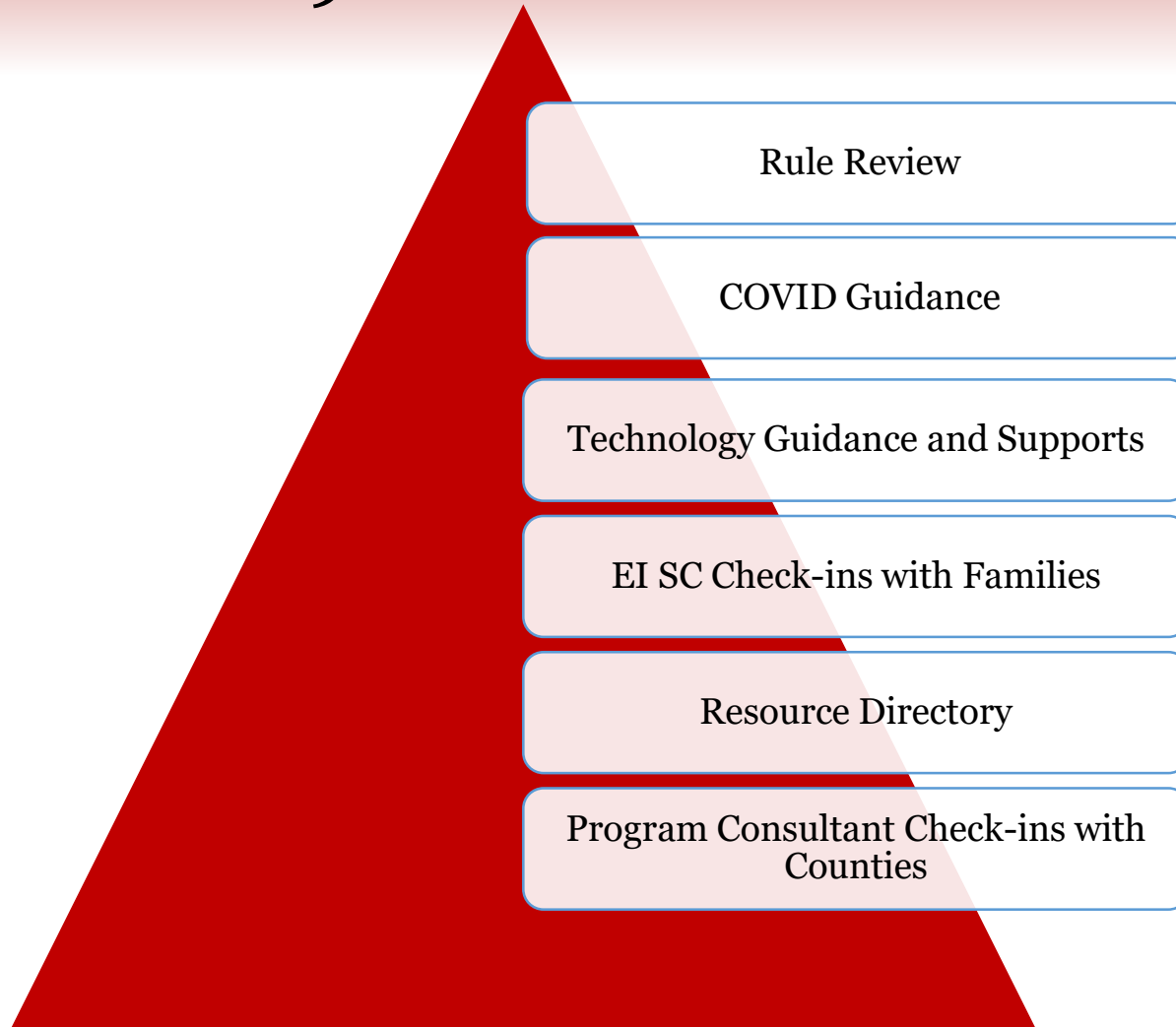
Certified Pathways Community HUB Model

Impact of COVID-19 on Infant Mortality HUB program implementation

- Transition from Face-to-Face Visits to other modes of communication
- Recruitment/Enrollment Barriers
- Impact on Care Coordination Agencies
- Impact on CHW's
- Resources Distribution barriers
- Increase in Outreach Efforts
- Increased Coordination with MCP's



Supporting Families During COVID-19



Local EI Program Response

| Mar-May 2020 | | Percentage |
|---|--|-------------------|
| Families waiting to receive ongoing EI services | | 12.2% |
| Families unable to receive ongoing EI due to lack of technology/resources | | 1.2% |
| Families choosing to wait to receive ongoing EI services | | 11.0% |

Referrals

| | 2020 | 2019 |
|----------|------|------|
| January | 3082 | 2838 |
| February | 2769 | 2582 |
| March | 2204 | 2798 |
| April | 1526 | 2956 |
| May | 1804 | 2893 |
| June | 2317 | 2637 |
| July | 2388 | 2686 |
| August | 2351 | 2761 |

Questions?